

# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Hyper Sonic— Mansfield/Troy/Tunkhannock/Wellsboro

Monthly charge for 1 year contract plan	<b>\$179.95</b>
Monthly charge for 3 year contract plan	<b>\$159.95</b>

### Other Charges and Terms

Data included with monthly charge	<b>1 TB</b>
Charges for additional data usage – each additional 50GB	<b>\$10</b>
Modem rental	<b>Included</b>
Other monthly fees	<b>Not Applicable</b>
One time fees, if applicable	
Setup	<b>\$249.95</b>
<i>Waived with 3 year agreement.</i>	

### Government Taxes and Other Government-Related Fees May Apply: Varies by location

#### [Other services on network](#)

*Some PenTeleData service partners' digital phone services also share bandwidth with Internet access service.*

### Performance - [Individual experience may vary](#)

Typical speed downstream	<b>47.27 Mbps</b>
Typical speed upstream	<b>4.76 Mbps</b>
Typical latency	<b>11.33 milliseconds</b>
Typical packet loss	<b>0.00%</b>

### Network Management

Application-specific network management practices?	<b>No</b>
Subscriber-triggered network management practices?	<b>Yes</b>
<i>A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.</i>	

More [details on network management](#).

### Privacy

See our [privacy policy](#)

### Complaints or Inquiries

To contact us: [online](#)/1-800-281-3564;

To submit complaints to the FCC:  
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.

