



540 Delaware Avenue
Palmerton, Pennsylvania 18071
www.penteledata.net

August 9, 2001

Source: PenTeleData

PenTeleData Unveils Virus Protection for All Its Customers

Palmerton, PA. August 9, 2001, PenTeleData, Pennsylvania's largest and oldest provider of Internet service, Data connectivity, Web hosting and Security services today announced free virus scanning protection for all of its customers to protect against the recent outbreak of computer worms and viruses.

Throughout the past six months, countless destructive viruses have propagated across the Internet. Usually, **customers don't comprehend how vulnerable they are until the damage is done.**

"The purpose of giving away this free e-mail-scanning service is to stress what steps PenTeleData has taken to help protect our customers' computers and the state-of-the-art network they rely on for Internet service," said **PenTeleData** General Manager Jeff Reinhard. "Today, **PenTeleData** has implemented the first defense against this recent wave of Internet worms and viruses."

PenTeleData has instituted a transparent technology that will scan all outgoing and incoming customer e-mail for viruses and worms. They will do this without affecting the quality or performance of mail service delivery.

The result of this scanning: If a virus is found in an e-mail message, the message will be deleted immediately, and an automated response will be sent to the message sender. This process will help to eliminate the danger and spread of the infection through the customer's computer.

“The automated e-mail virus scanning process examines files only in search of infection. The scanning procedure does not catalog, monitor or analyze any e-mail content. We respect the privacy of each commercial, educational and residential customer,” said Reinhard.

“The **PenTeleData** managers met on this matter and came to a decision,” said Reinhard. “Especially nowadays, e-mail scanning is a very viable product that we could successfully market as another great product. Instead, we recognized that these viruses have reached epidemic proportions throughout the world. It has so severely affected customers', businesses and their livelihoods that we felt we had to extend the scanning service to our existing customers, **free of charge**. We're loyal to our PenTeleData customers for making us the leading Internet service provider in Pennsylvania.”

“**PenTeleData** has made a conscious decision to invest additional resources into the products and services we offer,” Reinhard said. “We firmly believe that **PenTeleData** customers receive the industry's best Internet service.”

“Although this additional service will greatly enhance the quality of the **PenTeleData** Internet service, we are aware that there are those customers that will not want to have this scan performed,” Reinhard said.

Over the next few weeks, **PenTeleData** plans to offer another "disinfecting" alternative to customers who do not wish **PenTeleData** to perform the e-mail scanning service, he added.

Customers and potential customers with additional questions seeking information about how **PenTeleData** can strengthen corporate network security, can visit our website for our Integration Service Team.

We can help: www.penteledata.net/ist

Company information:

Founded in 1994, **PenTeleData** is currently Pennsylvania's largest provider of Internet service and Data connectivity. **PenTeleData** has engineered one of the sturdiest, multi-megabit, redundant, fully-meshed, privately-owned networks in the nation. Running on high-speed lines (OC-12, OC-3, DS3, DS1) and OC-12/OC-3 SONET rings, the **PenTeleData** ATM network (asynchronous transfer mode) -- with more than 60 Points of Presence (PoPs) throughout Pennsylvania, New York and New Jersey -- delivers Voice, Video, Data and Internet services through the region.

PenTeleData remains a family-run organization with its heart based in northeastern Pennsylvania. **PenTeleData** was the first company in the United States to offer High-Speed Internet access over a standard cable television connection. These milestones define **PenTeleData's** commitment and dedication to providing leading Internet and Networking services to the region.

In addition to our state-of-the-art high-speed connections, here is a sample of some of **PenTeleData's** dynamic professional services:

- | | |
|--|--|
| Dedicated Internet Access | Onsite Managed Firewalls |
| Dialup Internet Access | VPNs (Virtual Private Networks) |
| High-Speed Cable Internet Access | Web Design & Hosting |
| High-Speed DSL Internet Access | Secure Web Services |
| Internet Access Filtering | E-Commerce Solutions |
| Offsite Managed Firewalls | Web Database Services |
| Shadow Services | Real Audio / Real Video |
| Wan / MAN Design & Configuration | Managed Web Servers |
| Private / Public Networks (ATM, Frame Relay, Cable, DSL) | Managed Mail Servers |
| EtherPoint | Mass Data Storage |
| Point-to-Point High-Speed Lines (T-1, T-3, OC-3, OC-12, OC-48) | Remote Backup Data Storage |
| Onsite / Offsite Consulting | Hardware Sales (Fore-Marconi, Cisco, 3Com) |
| | Warranty Support |
| | Integration Service Team |