



FlexT-One

***Finally, a versatile committed solution:
PenTeleData's FlexT-One delivers local dial tone
and dedicated high-speed Internet access together
in one standard line.***

Your organization can't afford the high cost of one full T1 line to carry Internet and another full T1 to carry all voice calls. With PenTeleData's FlexT-One, you can do both – without accruing expensive transport costs. PenTeleData's FlexT-One is high-speed Internet *and* dial tone service, an innovative PenTeleData hybrid solution that fits your budget and your connectivity requirements.

The FlexT-One by PenTeleData represents thinking beyond the conventional: For high-speed dedicated access, PenTeleData's FlexT-One is the product to bridge the gap for any growing small to medium-sized organization.

What is it and how does it work? FlexT-One is the name of a product offered exclusively by PenTeleData in conjunction with Service Electric Telephone — a fiber line that takes one connection and breaks it into two separate components, one for Internet service and the other for phone and data connectivity. Data lines can be combined to give you dedicated 24x7 connectivity from PenTeleData. Service Electric Telephone handles all the phone lines.

Start saving now. Installation is swift and painless. All that's required is a CSU/DSU and a router – the same equipment you need for a regular T1 or Internet T1 connection or a Frame Relay. Installation charges include all installation, configuration and regular support services from PenTeleData.

Where else is this offered? Nowhere. PenTeleData is the only company in the area to offer this innovative, high-speed dedicated Internet service solution.

What Internet speeds do I receive? You can receive between 256k to 1.54 Mbps of bandwidth.

What is the setup? Receiving FlexT-One service requires the installation of vital equipment. Service Electric Telephone will supply all necessary voice equipment to be located in your office. A ChannelBank routes your voice lines to your telephone services; PenTeleData will supply the necessary equipment for Internet access.

“Together, inexpensive local dial tone and dedicated Internet connectivity satisfy your multi-purpose bandwidth needs bundled into just one line — let FlexT-One do it for you.”

Jeff Reinhard

*Vice President of Operations
- PenTeleData*

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How many bills do I get? Each month, you'll receive two bills. One of the invoices will be from PenTeleData for the FlexT-One Internet service charges and one invoice will be for your local and long distance telephone usage from Service Electric Telephone.

How about my dial tone service? Service Electric Telephone manages all of the charges for your local and long distance calling. Typically, total rates for Service Electric Telephone run less than the cost of most carriers.

Router and CSU/DSU — PenTeleData configures and recommends Cisco (www.cisco.com) and Netopia (<http://www.netopia.com>) equipment. If possible, PenTeleData will use your existing equipment. PenTeleData will configure your CSU/DSU and router for your FlexT-One service.

How do you switch to Service Electric Telephone? At your current demarcation point location, Service Electric Telephone will install a switching box. Your demarcation point is where your phone lines and phone system are located in your office. Service Electric Telephone will notify you of the date and time that your service will be switched, and also will contact your current telephone carrier. The manager responsible for your internal phone system needs to discuss the switchover with Service Electric Telephone to ensure all lines are properly transitioned.

Will my phone numbers change? No, your organization doesn't have to change telephone numbers. Not only can you keep the same numbers, but you can also add new numbers directly with Service Electric Telephone.

When are set-up fees due? Set-up fees are due after the contract has been signed. A deposit is due for the costs of any hardware, installation fee and first month charges. Once installation is completed, subsequent monthly charges will be invoiced.

Will I need additional configuration work? PenTeleData will gladly support your organization and help implement, upgrade and troubleshoot your network. Call us here at PenTeleData to discuss the details.

How do I increase my voice line usage? Service Electric Telephone will manage the order for extra phone lines and PenTeleData will transition any additional Internet ports.

If I have a problem with my phone services, whom do I call? Call Service Electric Telephone, they'll be glad to help with any questions you have.

In order to run PenTeleData's FlexT-One service certain hardware is required. PenTeleData recommends and configures Cisco products. Call for a detailed quote on Cisco and other products. Some geographic restrictions apply. Call for service in your area.

Available FlexT-One Tiered Internet Service Speeds:

256 kbps	Call PenTeleData's Sales Department today for pricing and other information about FlexT-One at 1.800.281.3564 or e-mail your request to prosales@ptd.net
512 kbps	
768 kbps	
1 Mbps	
1.54 Mbps	

- All speeds include transport. FlexT-One service is not available in all areas, check for availability.

What can FlexT-One do for me?

- Local Dial-Tone and Dedicated High-Speed Internet bundled into one standard line.
- No Additional Transport costs.
- One point of contact for both voice and Internet service.
- Versatile dedicated solution perfect for small to mid-size businesses only from PenTeleData.
- Big savings to fit any budget.
- PenTeleData's superior Network Control Center monitors your Internet connection 24 X 7.

FOR MORE INFORMATION

To learn how your company can take advantage of this and the other industry leading technologies from PenTeleData, call us at 1.800.281.3564 or E-Mail: prosales@ptd.net

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