

FAST CONNECTIONS

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Dear Valued Customer,

November is National Gratitude Month and all of us at PenTeleData appreciate that you have chosen us to provide your connections. One of our greatest assets is being locally owned, not only because it allows us to make decisions faster and support our customers better, but also because it often gives us the opportunity to form relationships with our customers. Each one of those is important to us and our success depends on your success. How can we help your business? I encourage you to reach out to your account representative or call us if you have any questions about your existing service or think it may be a good time to discuss your plans to grow in the New Year.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

PENTELEDATA IS PROUD TO SERVE MANSFIELD, PA

Nestled in the beautiful Tioga River Valley, Mansfield is alive with the green rolling hills. Home to Mansfield University of Pennsylvania and the world's first electrically lit nighttime football game, Mansfield has an abundance of history to share.

Centrally located in Tioga County and central to the county's activity, entertainment, and culture, the Pennsylvania Heritage Community of Mansfield lives up to its nickname of "Crossroads of the Northern Tier!" The Victorian architecture of Mansfield's Main Street houses, antique stores, small-town businesses, and delicious dining establishments. The University on the hill provides an eclectic array of arts and cultural events and a plethora of interesting visitors, too. All of this—nestled in the picturesque mountains of northern Pennsylvania—just a hop, skip, and jump from endless outdoor recreation opportunities at nearby Pennsylvania's Grand Canyon, Hills Creek State Park, and Cowanesque Lake.

(Sources: <https://www.visitpa.com/region/pennsylvania-wilds/mansfield> and <https://www.paroute6.com/mansfield>)



OUR FAST CONTEST

True or False: A whip makes it's cracking sound because it's tip moves faster than the speed of sound?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net All entries must be received by 11/30/22. Good Luck! PenTeleData

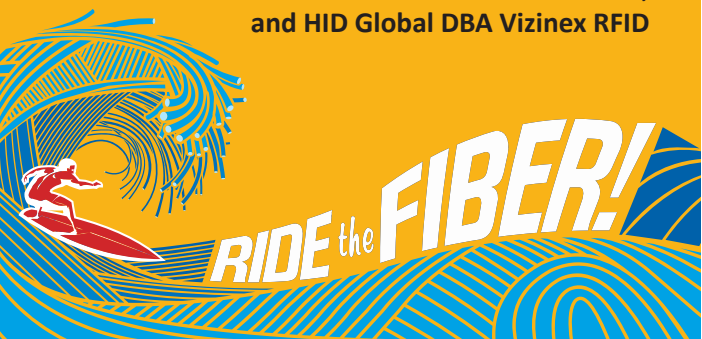
FAST CONNECTIONS

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:

American Bank,
Lehigh-Northampton Airport Authority,
Customer Container Solutions,
and HID Global DBA Vizinex RFID



I.T. CORNER



Protect Your Data

I.T. services

If you manage your company's network, you know the importance of the critical information it contains. How would your business recover if you lost data like customer information, inventory, or financial records? Would you recover within a few days? Would recovery be relatively seamless and uneventful?

Choosing a backup solution can differ based on the size of your business and your specific needs. Sometimes it's as simple as using an external hard drive. Other times, you may need a more complex or personalized option, with off-site storage or a mixed solution of physical, virtual, and cloud servers with storage options and encryption. Finding the best option for your business is an important task, so when in doubt, don't hesitate to request the assistance of a professional.

Why take chances with your data?

Contact PenTeleData I.T. Services today.

HAVE YOU SEEN OUR REDESIGN?

Our commercial website, www.penteledata.net, has a new look! It still has all the great resources as the previous version, including information about our products, our company, and support, but with a redesign. Visit us online today!



TAKE A PROACTIVE APPROACH TO PHYSICAL SECURITY

When it comes to cybersecurity, many focus on staying safe from hackers and viruses, but physical security can be just as important.

Physical security means keeping unauthorized people out of your space. In terms of your connected devices, that actual space could include your home, a home office, a hotel room, or anywhere else that you might use them. It also means protecting the information on your devices. You already use locks on your doors and may even use a safe or security system, but here are a few other precautions to take:

- > Always use a lock screen on your computer, tablet, and smartphone.
- > Use strong passwords on each of your connected devices. Don't leave those passwords lying around or written down anywhere they could be found by an intruder.
- > When you're not using your removable media, such as USB drives, lock them up in a safe place.
- > If you find a USB or any other removable device, don't be tempted to plug it in and look at what it contains, even if you'd like to find the rightful owner. It could contain malware, so once you plug it in, you'll potentially have given a hacker access to your computer or device.
- > Back up your data in the cloud or another secondary location in case of fire, theft, or other physical damage.
- > Delete all data from any device you are discarding, donating, or giving to another person. Do not rely solely on selecting "delete" from the menu. Even if you empty the trash, the deleted files are still on the device and can be retrieved. Permanent data deletion requires several steps. Specific instructions will vary by device and manufacturer.
- > Shred receipts, credit offers, insurance forms, medical records, and all similar documents when you no longer need them.
- > Always keep your computer software up-to-date to ensure having the most current security patches.