

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Sonic—Bears Head, Hazleton

Monthly charge for 1 year contract plan	\$139.95/month
Monthly charge for 3 year contract plan	\$124.95/month

Other Charges and Terms

Data included with monthly charge	1 TB
Charges for additional data usage – each additional 50GB	\$10
Modem rental	Included
Other monthly fees	Not Applicable
One time fees, if applicable	
Setup	\$249.95
<i>Waived with 3 year agreement.</i>	

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Some PenTeleData service partners' digital phone services also share bandwidth with Internet access service.

Performance - [Individual experience may vary](#)

Typical speed downstream	17.97 Mbps
Typical speed upstream	2.71 Mbps
Typical latency	11.67 milliseconds
Typical packet loss	0.00 %

Network Management

Application-specific network management practices?	No
Subscriber-triggered network management practices?	Yes
<i>A subscriber may trigger network management practices for a number of reasons including, but not limited to, sending "spam" messages, spreading viruses and other malware, etc.</i>	

More [details on network management](#).

Privacy

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Complaints or Inquiries

To contact us: [online](#)/1-800-281-3564;

To submit complaints to the FCC:
[online](#)/(888)225-5322

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