

FAST CONNECTIONS

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Dear Valued Customer,

Santa's been checking his list to find out who's been naughty or nice. At PenTeleData, we have a list of best customers ever, so we think you're all nice! As the end of 2021 comes to a close, I want to personally thank you for choosing PenTeleData for your business' connections. We wish your company the gift of success for 2022 and beyond, so if we can help with increased speeds, dedicated connections, phone services, or I.T. support, please don't hesitate to reach out.

On behalf of our entire staff, I wish you a safe and happy holiday season.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

PENTELEDATA BUSINESS PHONE SERVICES ARE MOBILE!

Work-location flexibility has been gaining traction for many years and with Covid in 2020 the process sped up for companies making remote flexibility more necessary than ever. Over 38% of companies having team members working remotely and 1 in 5 of those relying heavily on mobile devices.

Our PenTeleData business phone services are mobile, just like today's workforce, and allow up to three devices to be connected with a single phone number. Our Cymbus mobile and desktop apps provide our business phone customers a powerful tool that includes hold, transfer, mute, speakerphone, audio recordings (stored on local device), presence status, extension to extension dialing, conference calls, voicemail notification and access, contacts integration, dial from contacts, one on one video calls, text messaging, and history logs. The App is supported on Android, IOS and Microsoft desktops.



OUR FAST CONTEST

In 2015, Hurricane Patricia had a maximum wind speed of how many miles per hour?

One lucky winner will receive a \$150 Amazon gift card.

Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net All entries must be received by 12/31/21. **Good Luck! PenTeleData**

FAST CONNECTIONS

QUICK CLIPS?

Have you seen our quick clip videos on social media? Our most recent, *Small Biz, Big Dreams* and *Not a Turkey*, are both available on our Facebook, Twitter and LinkedIn pages. What's next? Visit our social media pages to find out!

I.T. CORNER

PenTeleData I.T. Services Tips from The Pros: Backup Solutions

If you manage your company's network, you know the importance of the critical information it contains. How would your business recover if you lost data like customer information, inventory, or financial records? Would you recover within a few days? Would recovery be relatively seamless and uneventful?

Choosing a backup solution can differ based on the size of your business and your specific needs. Sometimes it's as simple as using an external hard drive. Other times, you may need a more complex or personalized option, with off-site storage or a mixed solution of physical, virtual, and cloud servers with storage options and encryption. Finding the best option for your business is an important task, so when in doubt, don't hesitate to request the assistance of a professional.



VISIONARY MEN

The Visionary Men Behind Good Community and Communications: John Walson & Claude Reinhard

"Leadership is the capacity to translate vision into reality."
– Warren Bennis, American scholar and author



The early days of the cable industry can best be described as a story of hard-work, determination, entrepreneurial spirit, and a deep love of community. Blue Ridge Communications and Service Electric Communications, both PenTeleData partners, trace their beginnings back to two dedicated men who took great risks to benefit their families and towns. Luckily, their forward thinking left a legacy of success and helped shape their communities. To learn more about the stories of John Walson, Sr. and Claude Reinhard, please visit a new page on our website at:

www.penteledata.net/vision

NEW TV SPOT

Have You Seen Our Latest Television Commercial? (Did We Mention Some Amazing Drone Footage??)

PenTeleData is keeping our communities (and other parts of the world) connected! From homes and schools, to banks, hospitals, retail businesses, government, and more, people rely on OUR network. Need proof or just want to see some amazing drone footage of the areas we serve? Watch our latest media spot on YouTube at <https://www.youtube.com/watch?v=wpYRC4TXggQ>

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:
Iron Mountains

