

FAST CONNECTIONS

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Dear Valued Customer

Summer is finally here! Many of our children are celebrating summer vacation from school at the same time we are returning to the office. It's a change for everyone, but whether your staff will return to the office full-time or on a hybrid basis, we can help. Whether you're looking for faster Internet speeds, more cost-effective voice services, or help with your I.T. infrastructure, we're here to find a solution for whatever your unique business situation may be. Please don't hesitate to reach out to your account representative or call us if you have any questions about your existing service or think it may be a good time to discuss how we can help your business grow.

At PenTeleData, we value our relationships in the communities we serve. It's good to see that local events are happening again. We can't wait to see you, so don't hesitate to stop and say hello when you see our booth or my coworkers at your next event.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network...

I.T. CORNER

Cybersecurity

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SUMMER EVENTS

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QUICK CLIPS

Have you seen our quick clip videos on social media?

OUR FAST CONTEST

The greyhound is the fastest dog and can reach speeds of up to how many MPH?

One lucky winner will receive a \$150 Amazon gift card.

Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net. All entries must be received by 6/30/21. Good Luck! PenTeleData

FAST CONNECTIONS

QUICK CLIPS?

Have you seen our quick clip videos on social media?

Our most recent, *I.T. Made Easy and Honor, Celebrate, Remember* are available on our Facebook, Twitter and LinkedIn pages. What's next? Visit our pages each week to see!

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:
Northeast Training Institute and
Comfort Inn in Tunkhannock



SUMMER EVENTS

Summer is for Community Events!

Governor Wolf announced some big changes for pandemic gathering and social distancing guidelines, so summer events are happening!

PenTeleData is proud to sponsor the Bloomsburg, Allentown, Carbon County, and West End Fairs, along with the A-Town throwdown hoops tourney, Musikfest and several golf events. We know our customers are glad to have these events back and we'll participate as close to normal as the recent changes allow. We'll see you soon!



I.T. CORNER

Cybersecurity

The Department of Homeland Security recently moved to regulate cybersecurity in the pipeline industry in an effort to prevent a repeat of the major computer attack that crippled much of the East Coast's fuel supply. The incident highlighted the vulnerability of critical infrastructure to online attacks and the new regulations are a first for the industry. The Transportation Security Administration, a DHS unit, plans to issue a directive requiring pipeline companies to report cyber incidents to federal authorities. They will also follow up with a more robust set of mandatory rules for how pipeline companies must safeguard their systems against cyberattacks and the steps to take if they are hacked. In the past, these guidelines were only voluntary.

What about your business? Have you proactively prepared for the avoidance and follow up of potential cyberthreats? While preparation may be voluntary, can you afford to risk taking no action? If you'd like the assistance of our professionals, we can help.

The world of technology is always changing. Staying on top of things is tough. Getting out in front of malicious attacks and exploits requires constant updates, upgrades, and patching. This can be daunting, but you can rest easy when you know it is being taken care of by professionals. PenTeleData's Remote Proactive Management (RPM) service is for any customer wishing to remain hands-off yet have peace of mind with their I.T. infrastructure. We offer with subscriptions levels that make sense for any budget, and for any device, such as servers, workstations, laptops, routers, switches, and access points.

PenTeleData I.T. Services can remotely install the required software on your network to manage your entire I.T. infrastructure. Once the software is installed, we have tools to effectively support you with remote access tools, monitoring of system health, managed antivirus, and patch management. Most things can be handled without us having to dispatch a technician on-site. Still, should the need arise, we can dispatch to the customer location with added knowledge and tools to make the service request more efficient.

Be proactive: the time to subscribe to Remote Proactive Management is before you have an issue. Most hackers take advantage of known exploits in code and vulnerable entry points like outdated firmware on network devices, outdated operating systems, and unpatched third-party applications such as Adobe and Java. Having RPM services will help to ensure those exploits are taken care of before an attack happens.

To learn more, please contact your PenTeleData account representative or call PenTeleData I.T. Services directly at 1-877-610-9090.

