Biz 2 Biz

FASTCONNECTIONS

PenTeleData

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Dear Valued Customer,

Are you planning to hire more employees in the near future, resulting in the need for more Internet connections or work from home solutions? Would you like to increase productivity in your office? Are you in need of some help with cybersecurity? We can help. Visit our website at www.penteledata.net to learn about our services or call us to talk to a Commercial Sales Representative. You'll be glad you did.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

PENTELEDATA IS PROUD TO SERVE WELLSBORO, PA

From the glow of Wellsboro's street gaslights to the shimmer of starlight above the Pine Creek Gorge, it is grand indeed. And from fishing and hiking to antiquing and fine dining, there are recreational and entertainment opportunities for every visitor to Tioga County, every season of the year.

Located along scenic Route 6 in North Central Pennsylvania, Wellsboro, and the surrounding area, offers a unique vacation beginning with a natural wonder over six-million-years-old. Known as the Pennsylvania Grand Canyon, the beautiful terrain is the result of melting prehistoric ice glaciers.

It's no wonder the canyon, also known as Pine Creek Gorge, has drawn a great deal of national attention in recent years. National Geographic selected this Grand Canyon as a "must do" location to visit. Likewise, Sports Illustrated spotlighted the area for two consecutive years.

New York Times travel writer, Dave Caldwell, noted that the "Main Street has held tight to its charm" with "a long row of tall, black gaslights, standing as ramrod straight as soldiers on a parade ground." It's a charm that will take one back 50 years as "a quaint town with quiet things to do."

With Mother Nature serving as organic architect molding the canyon's gorge, a myriad of stunning vistas serve as a backdrop for hiking, biking, paddling, horseback riding or fishing along the 60 miles of trail that comprises the canyon floor.

Visitors to Leonard Harrison State Park have an opportunity to enjoy the pristine beauty from atop the canyon's east rim. There one can find modern facilities; a visitor's center with educational materials and developed lookout locations that offer a hawk eye view of the over 1,400-foot drop. Meanwhile, Colton Point State

OUR FAST CONTEST

Best known as a racer, what is the fastest breed of dog that can reach speeds of up to 45 mph?

One lucky winner will receive a $150 Amazon gift card.
*Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net All entries must be received by 7/31/22. **Good Luck! PenTeleData***

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PenTeleData®

QUICK CLIPS?

Have you seen our quick clip videos on social media? Our most recent, *What We Know* and *Design Matters* are available on our Facebook, Twitter, and LinkedIn pages. What's next? Connect with us on any of our social media pages to find out!

A DAY IN THE LIFE OF...

PenTeleData's Technical Support Team

Technical Support is typically the first point of contact for all customer support related issues. Whether it is a residential or commercial account, their primary responsibility is to assist customers with connection issues related to modems and business phone services. They also assist with PenTeleData email. Although most of this support is by telephone, they also respond to our online chat feature, customer emails, and complete courtesy calls.

Since they answer many customer calls, Technical Support is often the first to inform the Network Control Center of network related outages. They also work very closely with our Customer Service Team.

Since every call and every day is different, they encounter and resolve a variety of questions and concerns, even when the need is as simple as a sympathetic ear to someone who doesn't understand current technology.

PROUD TO SERVE WELLSBORO, PA (CONT.)

Park provides a more primitive look from the west rim, as well as easy access to the canyon's floor.

Venture 10 miles into the borough and take a step back in time. Wellsboro provides a glimpse of an era reminiscent of bygone Americana life portrayed in Norman Rockwell illustrations. Original Victorian gas lights line the boulevards, adding to Main Street's charm. A stroll through the heart of the community provides an opportunity to go back several decades stopping in and out of stores, or even window shopping. Both serve as a reminder of the pre-mall days. Many quaint gift and specialty shops, and even an old fashion dining car, contribute to the town's overall character.
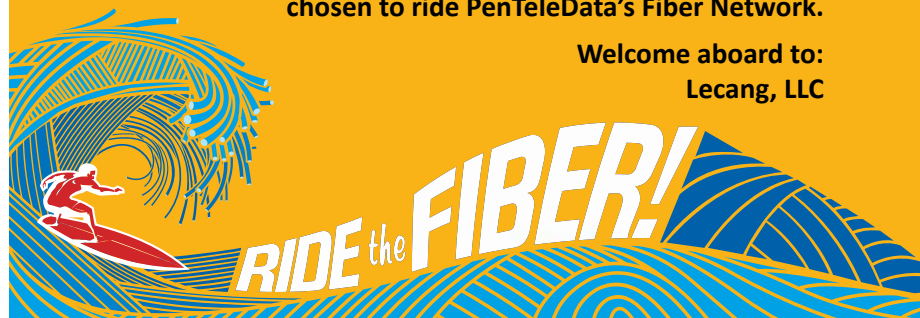
Source: The Wellsboro Chamber of Commerce (www.wellsboropa.com)

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:
Lecang, LLC

RIDE the FIBER!

I.T. CORNER

PenTeleData® I.T. services

Tips from the Pros

There was a time, not so long ago, when managing security threats was fairly simple for the average business.

You installed anti-virus (AV) solutions, trained employees not to click on unknown links, and kept software and websites up to date. For a few low-risk companies, that may still be the case, but the vast majority of small to mid-size companies now need to fortify against new, advanced threats that can get around traditional AV. In addition, with the rise of more advanced threat vectors and the use of Work-from-Home technologies, businesses are facing greater threats to data and workflow and need a different type of protection to mitigate that risk.

Here are a few examples of the risks we're seeing in the marketplace now:

- Weaponized documents that may seem like harmless PDF attachments in your emails but execute attacks once they enter your network.
- Fileless threats that don't require downloads, but execute from memory, making them difficult to identify.
- Zero-day threats that find an unknown computer vulnerability and exploit it before software or hardware providers can issue updates.
- Ransomware attacks, which can disable I.T. networks and lock you out of your data/ workflow.

If your organization could use some help to prevent cyberattacks, consider our Managed Endpoint Detection and Response (EDR) for your I.T. security and business continuity. We'll manage it for you, so you can focus on running and growing your business.