

# Cisco IP Phone 6851



#### **Your Phone**

- (1) Incoming call or voicemail indicator
- 2) Line and feature buttons
- 3 Softkeys
- (4) Navigation
- (5) Hold, Transfer, and Conference
- 6 Speakerphone, Headset, and Mute
- (7) Voicemail, Applications, and Directory
- 8 Volume

#### **Line and Feature Buttons**

Use line and feature buttons to view calls on a line, or access features such as Speed Dial. Buttons illuminate to indicate status:

- Green, steady: Line ready
- Amber, steady: Line not registered
- Amber, flashing: Line registering
- Red, steady: Line in use
- Red, flashing: Incoming call
- Red, Pulsing: Line on hold

#### Place a Call

Enter a number and pick up the handset

#### Place a Call with the Speakerphone

- 1. Enter a number using the keypad.

#### **Answer a Call**

Press the flashing red line button, or pick up the handset.

#### Put a Call on Hold

- 2. To resume a call from hold, press **Hold** again.

#### Transfer a Call to Another Person

- 1. From a call that is not on hold, press **Transfer** .
- 2. Enter the person's phone number.
- 3. Press Transfer again.

### **Add Another Person to a Call**

- 1. from an active call, press Conference
- 2. Select a second line and place the second call.
- 3. Press **Conference** again to join the calls.

#### **View Your Recent Calls**

- 1. Press Applications
- 2. Scroll and select Recents.
- Select a line to view.(All, Missed, Received, Placed)



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#### **Mute Your Audio**

- 1. Press Mute .
- 2. Press Mute again to turn mute off.

# Adjust the Volume in a Call

Press **Volume** up or down to adjust the handset, headset, or speakerphone volume when the phone is in use.

## **Adjust the Ringtone Volume**

Press **Volume** up or down to adjust the ringer volume when the phone is not in use.

#### **Change Ringtone**

- 1. Press Applications .
- 2. Select **User Preferences** > **Audio**

## Preferences.

- 3. Select a line.
- 4. Scroll through the list of ringtones and press **Play** to hear a sample.
- 5. Press **Set** and **Apply** to save a selection.

## **Adjust the Screen Conrast**

- 1. Press Applications .
- 2. Select User Preferences > Screen Preferences > Contrast Level.

# Preferences > Contrast Level.

- 3. Press up to increase, or down to decrease, the contrast.
- 4. Press Save.

### **Adjust the Screen Backlight**

- 1. Press Applications
- 2. Select **Preferences > Screen**

# **Preferences > Backlight Timer.**

- 3. Press **Navigation Button** to set the backlight duration.
- 4. Press Set.

## **Listen to Voice Messages**

Press Messages and follow the voice prompts.

-- See voicemail map Below.--

