# BizzBiz PenTeleData. FASTCONNECTONS

IN THIS ISSUE: MANAGERS NOTES OUR FAST CONTEST PENTELEDATA IS PROUD TO SERVE TAMAQUA, PA

WELCOME ABOARD I.T. CORNER 30 YEAR CELEBRATION PENTELEDATA CAREERS

VOLUME 4 · ISSUE 11 November 2023

### Dear Valued Customer,

Thanksgiving is just around the corner, so it's a good time to share that we appreciate YOU, our customers. I personally thank you for choosing PenTeleData for your business' connections. We're ready to help you plan for 2024 and beyond, so if we can help with increased speeds, dedicated connections, phone services, or I.T. support, please don't hesitate to reach out.

Thank you for your business and continued support.

Jaime Mendes Vice-President of Operations PenTeleData

#### **OUR FAST CONTEST**

What animal is considered the fastest running bird in the world, reaching speeds continuously of 30-37 mph?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to <u>chat@corp.ptd.net</u> All entries must be received by 11/30/23.

#### PENTELEDATA IS PROUD TO SERVE TAMAQUA, PA

"Tamaqua," roughly translated from the Iroquois language as "land wherein dwells the animal who lives in the water," or "beaver," is located in eastern Schuylkill County at the intersection of Routes 209 and 309.

Tamaqua was settled in 1799 by Berkhard Moser, his son Jacob, and John Kershner, who built shelters and a sawmill at the junction of the Little Schuylkill River and Panther Creek, which is downtown Tamaqua today.

Irish, Welsh, and German immigrants came to the borough in the 1840s and 1850s followed by a large influx of Italians, Lithuanians, Russians, Ukrainians, Slovaks, and Poles in the 1890s and early 20th century. During the 1860s and 1870s, Tamaqua also was the geographic center hub for the Molly Maguires, 19th century Irish secret society.

Coal mining was a vital economic activity for much of the 20th century. Tamaqua also gained recognition as the center for the railroad. In 1885, the Edison Electric Illuminating Co. of Tamaqua furnished the town with the nation's second incandescent municipal lighting system, a feat accomplished through the involvement with none other than Thomas Edison himself.

Tamaqua is filled with interesting architecture and infrastructure from its heyday as a coal and railroad center and its role in helping to fuel America's Industrial Revolution. There's also Native American heritage, too, right alongside a 21st century transformation.

Tamaqua's strategic location is one of its biggest assets - the foothills of the Poconos and Gateway to the Anthracite



Region. It's a unique and welcoming community planning for the future with a special sense of pride and place.

Source: https://www.boroughs.org/fullspotlight.php?id=108

# Biz 2Biz PenTeleData. FASTCONNECTONS

## WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to: Dennis R Moore & Associates LLC., Hazleton Public Transit, and Befesa Zinc US Inc.

DE the FBER

# LET THE CELEBRATION BEGIN!

2024 is just around the corner and PenTeleData will celebrate 30 years of providing trusted connections. Stay tuned to our newsletters and social media pages for more history and fun facts about our company, our people, and the communities we serve. We've got a few good contests in mind too!

## I.T. CORNER

#### **Remote Proactive Management (RPM)**

The world of technology is always changing. Staying on top of things is tough. Getting out in front of malicious attacks and exploits requires constant updates, upgrades, and patching. This can be daunting, but you can rest easily when you know it is being taken care of by professionals. PenTeleData's Remote Proactive Management (RPM) service is for any customer wishing to remain hands-off yet have peace of mind with their IT infrastructure. We offer subscription levels that make sense for any budget, and for any device, such as servers, workstations, laptops, routers, switches, and access points.

PenTeleData IT Services can remotely install the required software on your network to manage your entire IT infrastructure. Once the software is installed, we have tools to effectively support you with remote access tools, monitoring of system health, managed antivirus, and patch management. Most things can be handled without us having to dispatch a technician on-site. Still, should the need arise, we can dispatch to the customer location with added knowledge and tools to make the service request more efficient.

Be proactive: the time to subscribe to RPM is before you have an issue.

To learn more, please contact your PenTeleData account representative or call PenTeleData IT Services directly at 1-877-610-9090.



#### ARE YOU INTERESTED IN A CAREER WITH PENTELEDATA? Do You have a tech background or top-notch customer service skills?

Visit our job postings at <u>www.ptd.net/careers</u>.

We are an equal opportunity employer.