

Business Voice Hunt Group



BUSINESS VOICE HUNT GROUP LOGIN/LOGOUT

"The sky is the limit when you move to the cloud with PenTeleData."

Jaime Mendes
V.P. of Operations, PenTeleData

HUNT GROUP LOGIN/LOGOUT Being on call is tough. PenTeleData makes it easy

Your business is the most important part of your professional life, and customer calls are the lifeblood of your business. Several surveys indicate the average business misses between 25% and 40% of their calls because no one is available to answer the phone. On-call scheduling using **Hunt Group Login/Logout** is a feature that ensures the right person is available to respond to customer issues at any time, whether during business hours or not. It involves employees taking turns being on-call for certain shifts or tasks, and is common in industries that serve customers, users, or patients around the clock. For example, in retail, on-call scheduling helps manage unpredictable customer demand, while in healthcare, doctors are often required to be available for emergencies during their shift.



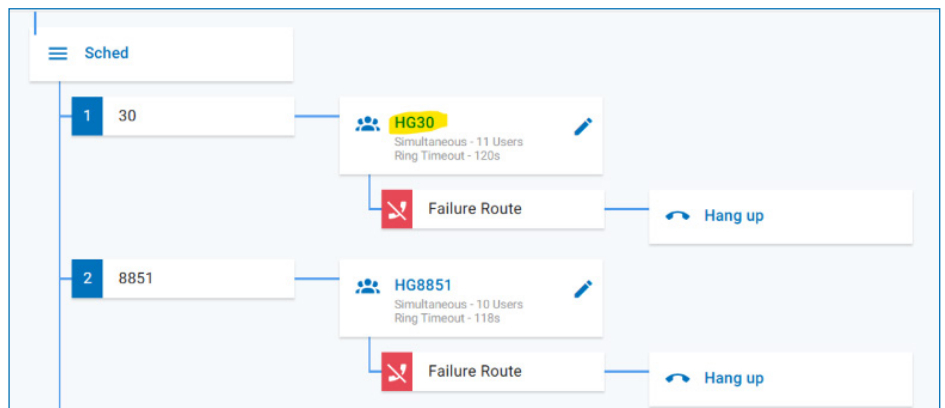
One Code does it all!

PenTeleData has introduced a **Hunt Group Login/Logout** feature, making it easy for users to set up a dynamic on-call rotation for their employees. By dialing *96 followed by the Hunt Group number, employees can join or leave the on-call group at any time. There is no limit to the number of users who can use this feature, making on-call management simple and flexible. This feature is especially helpful for employees who need to rotate on-call duties.

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The same process is used to both log into and out of a Hunt Group.

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