

### PenTeleData.

# FASTCONNECTIONS

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## Dear Valued Customer,

This summer has presented some welcome opportunities for us at PenTeleData. Many of us have been strengthening relationships by attending chamber events, sponsor events, fairs, Musikfest, golf tournaments, fundraisers, and much more – all to stay in touch and support the communities we serve (our customers). We are a local company serving local people. That's what sets us apart. When you partner with us for your business' success, we're in it for the long haul. Your success is our success. How can we help your company today and in the future? Reach out and let us know. Our number is 1-800-281-3564, but don't let that 800 number fool you. We're here in Palmerton, Pennsylvania, not across the country or in another part of the world.

Thank you for your business and continued support.

#### Jaime Mendes

PenTeleData

### **OUR FAST CONTEST**

Who is the official female to hold the land speed record for a fourwheeled vehicle at 522.8 mph?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to <a href="mailto:chat@corp.ptd.net">chat@corp.ptd.net</a> All entries must be received by 9/30/25.

Good Luck! PenTeleData

### PENTELEDATA IS PROUD TO SERVE HAZLETON, PA

Hazleton owes its fame and fortune to two incongruously paired goods: coal and silk. Located on one of only two pockets of anthracite coal in the world, the city got its start when Asa Packer started mining and canal operations in the 1830s. This brought the



railroads to town; at one point the nearby Weatherly terminal dispatched more than 100 trains a day. Years later, Hazelton's image softened with the rise of the Duplan Silk Corporation, which in its heyday produced about 25 million yards of cloth a year.

Hazleton was incorporated as a borough by two acts of the state legislature, the first winning approval April 31, 1851, and a supplemental act being authorized April 22, 1856. The borough's fire department was not organized until 1866, after the town's 800-man contingent of soldiers returned home from the Civil War. The borough's population grew steadily until the 1880s when waves of eastern European immigrants poured in to take jobs created by the booming coal industry. In 1860, the borough's population was an estimated 4,000. In 1880, it reached 6,935 and, by 1890, it soared to 11,872. The borough limits expanded in the 1880s and, by 1890, the borough's population had more than doubled.

The next year, on December 4, 1891, Hazleton was chartered as a city. In the early part of the 20th Century, Hazleton was a boomtown. The population would peak at 38,009 in the 1940 census.

While regarded historically as an important lynchpin in the state's early industrial era, Hazleton continues to thrive today as one of the region's largest, most diverse and fastest-growing economic hubs.

(Sources: <u>www.hazletownship.com/</u> and

https://discovernepa.com/regions/valley-communities/greater-hazleton-area/)





## FASTCONNECTIONS

### **WELCOME ABOARD!**

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:

Central PA Equities 42, LLC dba Home2 - Hazleton,

The Dime Bank,

Selinsgrove Ford,

**Orthopedic Associates of Allentown (OAA)** 



## PenTeleData business voice

### I.T. CORNER

#### Cybersecurity

Nearly every company runs the bulk, or entirety, of its workflow on computerized systems. Those I.T. systems allow companies to increase efficiency and compete head-to-head with similar businesses throughout the world. The downside to your I.T. environment is that it must be secured, or everything—your data, workflow, and confidential client information is at risk.

That's where our team of cybersecurity professionals can help. We provide comprehensive, robust I.T. security measures that help you protect your business while simultaneously leveraging the benefits of digital workflow and advanced productivity tools. We can help you guard against unauthorized access to your data, phishing, ransomware, internal corporate espionage, malware, and malicious hacking.

Gain peace of mind and let us help you protect your company's name and reputation. Call our I.T. Services team today at 1-800-331-5060.



## PENTELEDATA BUSINESS PHONE = COST EFFECTIVE SOLUTIONS

Could your business benefit from a scalable, affordable, and dependable phone service? PenTeleData Business Phone has all the features you need to get the job done.

Your business already trusts PenTeleData for data services, so why not have your voice heard with us too? Our Cloud Based Voice Platform includes comprehensive features and functionality using PRIs, POTS lines and SIP trunks.

We recently partnered with Dubber, the world's leading provider of cloud-based call recording, to provide a high quality, compliant, network-based recording solution. With Business Cloud Communications (BCC) Call Recording, we can capture users' inbound and outbound calls, regardless of their device, while ensuring compliance with call recording laws and regulations. Already a PenTeleData Business Voice Customer? Call Recording is available at an additional cost.

PenTeleData Business Phone customers will soon have the option of a Call Center product. This feature is available from a well-known and reputable provider, Cymbus, and will be powered by PenTeleData. This enterprise-grade cloud contact center solution is designed to transform customer interactions and drive exceptional business outcomes. It offers: skills-based Routing, callbacks, preferred agent routing, dashboards and live monitoring, queues and contact center agent, presence sync, callbacks, and call monitoring and assistance.

Call us today to learn how we can help your company's success or learn more at www.penteledata.net/business-phone