

FAST CONNECTIONS

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Dear Valued Customer,

Thanksgiving is a day of gratitude and we're thankful to you: our customers! We appreciate that you have chosen PenTeleData to provide your connections. Your patronage has contributed to the reason we have been serving our community for over three decades.

How can we help you plan for the New Year and beyond? Maybe your company needs a faster speed package, dedicated connections, I.T. Services, or Business Voice? We invite you to reach out and let us know.

Thank you for your business and continued support.

Jaime Mendes

Vice-President of Operations
PenTeleData

PENTELEDATA IS PROUD TO SERVE TROY, PA

The Borough of Troy is located centrally near the western border of Bradford County. The Borough is entirely surrounded by the Township of Troy, as it is located centrally within the Township. The Fall Brook Creek flows from the east to the southern portion of the Borough. Major thoroughfares that allow easy travel through the Borough include Main Street, Elmira Street, and Canton Street, also known as Pa. State Routes 14 & 6.

The history of Troy, PA is rooted in its early settlement, influenced by its geography and the growth of the area. The location of the village became very important because of the businesses that were located there. The first settler of the Borough was Elihu Smead, although the exact date is unknown, it occurred prior to 1803. The first road opened in Troy in 1798. Troy Borough was formed in 1845 when it separated from the Township. The Gregory Inn, a former stagecoach stop built in 1822, is one of the area's early landmarks.

Because of the strategic location of Troy, it became a vital economic hub in the region. After an early lumber boom, dairy farming became the primary economic backbone of Bradford County. The Troy Sale Barn, built by local dairy farmers in the early 1920s, was a major cattle auction market for the dairy industry, which was a cornerstone of the county's

The Endless Mountains Maple Festival is a well-known event held annually and celebrates the area's rich maple syrup tradition. In addition, the Heritage Village and Farm Museum preserves the area's farming and village history. It includes a variety of antique farm machinery and a living history village.



OUR FAST CONTEST

What is the name of the high-speed, long-range strategic reconnaissance aircraft, designed in 1966, flying at speeds over Mach 3?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net All entries must be received by 11/30/25.

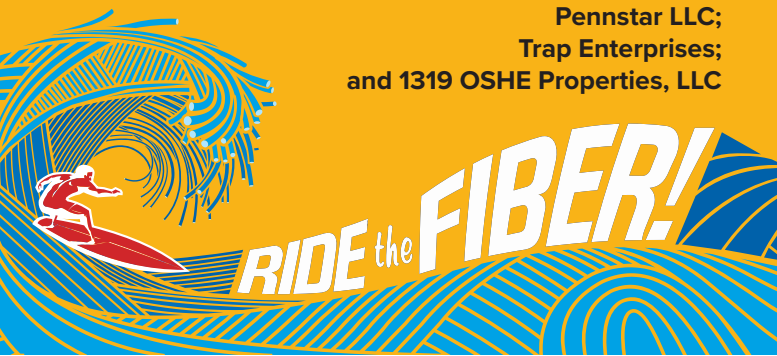
Good Luck! PenTeleData

FAST CONNECTIONS

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:
 Pennstar LLC;
 Trap Enterprises;
 and 1319 OSHE Properties, LLC



PENTELEDATA WANTS YOU TO OPTIMIZE YOUR NETWORK SETUP

Businesses need rock-solid Wi-Fi and wired connections to handle multiple devices, POS systems, and cloud tools. Here are a few tips to optimize your network setup:

- > When choosing a router, be sure it's enterprise-grade with firewall, VPN support, and traffic management features.
- > For large spaces, consider Mesh Wi-Fi, which uses multiple access points to create a single, seamless network, eliminating dead zones.
- > Use VLANs and QoS (Quality of Service) to prioritize critical apps (e.g., VoIP over streaming).
- > Unlike a router, a switch creates and manages a single network by directing traffic between connected devices. Consider switches for VLANs and QoS (Quality of Service) to prioritize critical applications, such as VoIP over streaming.

PENTELEDATA BUSINESS PHONE = COST EFFECTIVE SOLUTIONS

It's November and we have an extra reason for you to be thankful this month. It's our scalable and affordable phone service. PenTeleData Business Phone has all the features you need to get the job done. Our Cloud Based Voice Platform includes comprehensive features and functionality using PRIs, POTS lines and SIP trunks.

Call us today to learn how we can help your company's success in the New Year or learn more at

www.penteledata.net/business-phone

I.T. CORNER



Let Us Tackle Your Tech

We know that competitive edge doesn't just happen. You, your time, and your ideas make the difference. But what if you can't, or don't want to, juggle it all? It's tough out there. We can help.

PenTeleData I.T. Services will tackle your tech so you can focus on your business. Here are some of the services we offer:

- > R.P.M. (Remote Proactive Management)
- > Multi-Factor Authentication
- > Local Area Network Design (LAN)
- > Wireless Networking
- > Services & Repairs
- > Structured Cable Installation Services
- > Layered Security Services
- > Managed Endpoint Detection and Response
- > Cybersecurity

Need more information? Visit PenTeleData I.T. Services online at www.penteledata.net/IT or call us at 1-800-331-5060.

In addition:

- > Use Ethernet for critical devices (servers, desktops) to reduce latency.
- > Separate (segment) employee, guest, and IoT (e.g., security cameras) networks via VLANs.
- > Enable QoS to prioritize bandwidth for business apps such as Customer Relation Management programs or video calls.
- > Centralize routers in interference-free zones, avoiding micro-waves or thick walls.
- > Update firmware at least monthly. Keeping firmware up to date improves the functionality and the overall user experience of your devices through security enhancements, bug fixes, improved compatibility, and optimized performance.