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Dear Valued Customer,

Thank you for choosing PenTeleData. We hope to continue serving you in 2026 and beyond. If there's anything we can do to contribute to your company's success, such as increased speeds, dedicated connections, phone services, or I.T. support, please don't hesitate to reach out.

On behalf of our entire staff, I wish you and yours a safe and happy holiday season.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

PENTELEDATA IS PROUD TO SERVE PORT CARBON, PA

Port Carbon, Pennsylvania is a small town with a big history. Founded in the early 1800s and incorporated as a borough in 1852, Port Carbon grew quickly from a few sparse settlements to a thriving market town of nearly 2,000 inhabitants by 1860.

The early history of Port Carbon is veiled in obscurity, but a more definitive account of the first 50 years of the settlement is written by Barbara Bensing-er Welch, a Port Carbon native. Tradition declared that the greater part of the site of the town was a vast swamp, fringed with a heavy growth of timber before 1800. This seems to be borne out by the fact that during the 1890s – 1910s, while excavating certain streets for laying water and other pipes, heavy logs, the remains of one-time corduroy roads, were encountered. With the Schuylkill River and Mill Creek flowing through the borough and with innumerable springs on every side, this swamp notion seems very practicable.

The founding of what is now Port Carbon is most credited to Abraham Pott, the son of John Pott for whom the City of Pottsville is named. Early historians note though that William Morris and Ludwig Stitzel were two of the earliest settlers of the community before Pott acquired a large section of the area from his father. The early settlers of the town recognized the value of two primary aspects of the town's location. Inspired by the fact that it was situated near rich anthracite coal deposits and that a navigable stream was formed at this site, the founders easily applied an appropriate name to this pre-boom town community. As a shipping point for anthracite coal, which in chemical composition is almost pure carbon, Port Carbon was a logical name. Other histories note that Middleport and Carbontown were two early names for the town, yet it was Port Carbon that has stood for more than 170 years. As the first lock on the Schuylkill Canal, Port Carbon was a transportation link that carried anthracite coal to market in Philadelphia. The canal and the coalmines offered plenty of work, especially for the thousands of western European immigrants who flocked to Schuylkill County seeking a better life.

OUR FAST CONTEST

What is the name of the hypothetical particle that travels faster than the speed of light?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net. All entries must be received by 12/31/25.

Good Luck! PenTeleData

FAST CONNECTIONS

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:
Edwin Stipe, Inc.
and Fham LLC



HAPPY BIRTHDAY, USA!

We'll Soon Be Celebrating the 250th Anniversary of the United States. Imagine life before the Internet. Now imagine if there were no United States of America. It seems almost impossible, right? PenTeleData celebrated our 30th anniversary last year, and we were all proud to be part of that monumental feat. Soon our entire country will be celebrating something even bigger: 250 years of independence!

We're proud to celebrate our country and have designed a celebration logo to use in our marketing materials. We are also planning special ads and contests, so be sure to keep an eye out for all things PenTeleData in 2026!



I.T. CORNER



The Many Hats of a PenTeleData I.T. Services Tech

There's no doubt the role of our I.T. Techs is quite diverse. They must keep their knowledge current with ever-changing technology and cybersecurity threats.

One day they may be in a boardroom doing a TTX (tabletop exercise) on cybersecurity incident response and business continuity. TTX is role playing where you put your team and your procedures to the test. The person running the simulation will throw wrenches into your plans to expose gaps. It is very beneficial to stretch those incident response muscles as an organization.

Another day they be configuring a stack of firewalls, switches, and wireless access points to give campgrounds, office buildings, schools and warehouses connectivity. They also physically install and configure equipment. They may be configuring 50 computers to replace outdated ageing machines. Sometimes they're installing cybersecurity tools or handsets for PenTeleData Business Phone. On a different afternoon, they could be installing video conferencing systems that integrate into the latest communication systems.

Some days (often in the heat of summer or cold of winter), they could be hanging off a 20 ft ladder installing conduit, cabling, and access points. During one job earlier this year, they installed almost 3 miles of Cat6 cable for a school.

They could go onsite to a customer that lost their I.T. staff and have no access or documentation. When this happens, they need to sift through the data and take over the servers, network, and wireless connections.

When asked for a memorable experience, one of our techs shared, "A fun one from a long time ago was a local large water authority was looking to get wireless to their fences so they could set up wireless cameras to catch trespassers. The only way to test this was to climb an old rickety fire tower with a 12-volt car battery attached to a DC AC inverter then aim our wireless device at the target. The whole tower was swaying and it was cold. Still, the view of the Pocono mountains was amazing!"

PENTELEDATA IS PROUD TO SERVE PORT CARBON, PA (CONTINUED)

Today, Port Carbon's borough website describes that the town "blends rich industrial heritage with the charm of tight-knit community living." The close community has several locally owned businesses but is also located just a few miles from Pottsville for additional resources, shopping, and dining options.

