

FAST CONNECTIONS

IN THIS ISSUE:

MANAGERS NOTES
OUR FAST CONTEST
PENTELEDATA IS
PROUD TO SERVE
ADAMSTOWN, PA

WELCOME ABOARD

BUSINESS PHONE:
CALL RECORDING
WHY CHOOSE
BROADBAND FIBER
DID YOU KNOW?

WHAT IS SHADOW AI?

A NITTANY LION
REMINDER

NETWORK FUN
FACT

VOLUME 7 · ISSUE 10

October 2026

Dear Valued Customer,

We've been serving some of our customers for 31 years. That's experience. Whether you've been in business for one month or 50 years, how can our technology help your company find continued success in the days and years to come? Whether you need help from our I.T. Services group, a faster connection, phone services, network redundancy or something else, give us a call. We have an affordable custom solution for your company to plan for today both now and into the future.

Thank you for your business and continued support.

Jaime Mendes
Vice-President of Operations
PenTeleData

PENTELEDATA IS PROUD TO SERVE ADAMSTOWN, PA

Adamstown, PA was originally home to a Native American village. On July 4, 1761, William Addams laid out a town site in the valley, an area he discovered while on a surveying trip. He set up a grist mill before selling building lots in the new town of Addamsbury. The town became incorporated on April 2, 1850.

Adamstown is situated on the edge of a valley next to a ridge. The streets heading north of Main Street go up, sometimes steeply. The springs in the area attracted settlers and its location between Reading and Lancaster made it a natural stop for travelers, but this small town was not a major hub. Much of the early growth in the area was directed to other towns directly served by the railroad.

Since the main road through Adamstown is Route 272, not its main street, most passing motorists only see an Adamstown welcome sign near a pool, a restaurant/brewery, some antiques shops and a drive-in ice cream and hamburger stand. Still, one block north there is a town complete with historic houses, parks, and businesses.

Adamstown is home to the oldest hatmaker in the United States, Bollman Hat Co.; the state's first microbrewery, Stoudt's; and Good's Potato Chips. It is also widely known as Antiques Capital, USA. The title dates to 1962, when antiques dealer, Charles Weik, began holding flea markets at Shupp's Grove. The venture was a hit and locals took notice. They began selling the stuff they had stored in their attics. Antique dealers found the venture so lucrative that they began to buy real estate along the main highway, Route 272, to set up permanent shops.

OUR FAST CONTEST

Who threw the fastest recorded pass in an official NFL game, at 61.98 mph?

One lucky winner will receive a \$150 Amazon gift card. Rack your brain and figure out the answer to the brain teaser. Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net. All entries must be received by 10/31/26.

Good Luck! PenTeleData



FAST CONNECTIONS

WELCOME ABOARD!

We appreciate the opportunity to serve companies who have chosen to ride PenTeleData's Fiber Network.

Welcome aboard to:

VP Broadcasting, Axiom Packaging LLC, and Crestline Hotels & Resorts, LLC



PENTELEDATA BUSINESS PHONE CALL RECORDING

PenTeleData partners with Dubber, the world's leading provider of cloud-based call recording, to provide a high quality, compliant, network-based recording solution. Business Cloud Communications (BCC) Call Recording can capture users' inbound and outbound calls, regardless of their device, while ensuring compliance with call recording laws and regulations. Already a PenTeleData Business Voice Customer? Call Recording is available at an additional cost. Call us today!



WHY CHOOSE BROADBAND FIBER FOR BUSINESS FROM PENTELEDATA?

Is your business ready for something faster and more dependable than traditional broadband cable Internet? Our Broadband Fiber network represents a leap forward in terms of speed, reliability, and performance. The PenTeleData partnership has made significant investments to ensure that our network is at the forefront of technology with the connectivity experience any business needs for success.

Broadband fiber, also known as Passive Optical Network (PON), delivers reliable Internet that moves near the speed of light directly to your business using fiber-optic cables.

Why PenTeleData's Broadband Fiber?

Higher speeds: The fiber optic cables that make up our network are the fastest and most reliable broadband technology, capable of delivering vastly higher bandwidth than traditional copper wires or wireless.

Improved performance: Fiber optic Internet speed doesn't throttle because it's less susceptible to overload. More bandwidth means PenTeleData Broadband Fiber can support the always increasing demand of multiple devices.

Symmetrical speeds for download and upload: Fiber can provide symmetrical speeds because it has a much larger capacity to deliver data compared to other Internet types. (May not be available to all areas.)

24/7 World Class Support from a local provider: PenTeleData has more than three decades of providing custom solutions for any business, serving our communities, and advancing with the industry. Experience matters. Local support does too.

Reliability: PenTeleData Broadband Fiber doesn't need energized lines, so it's not as prone to outages as cable Internet. As long as the fiber optic cable stays intact, it can keep delivering your data even when the lights are out.

DID YOU KNOW?

Borrowing from European traditions, Americans began to dress up in costumes and go house to house asking for food or money, a practice that eventually became today's Halloween tradition. In America, the phrase "trick or treat" first appeared in print in 1927, though the practice wasn't widespread until after World War II, when the Depression Era sugar rationing ended. The post-war baby boom, suburban expansion, and growing middle class created ideal conditions for trick-or-treating to flourish. By the 1950s, it had become the central Halloween activity for American children.



FAST CONNECTIONS

WHAT IS SHADOW AI?

The use of Artificial Intelligence (AI) has grown rapidly in many workplaces. It can help people complete tasks more quickly, improve decision-making, and improve productivity. Still, every organization should have policies to reflect and manage the risks associated with these new technologies.

Shadow AI is the unsanctioned use of any artificial intelligence (AI) tool or application by employees or end users without the formal approval or oversight of the IT department. This may include using generative AI such as ChatGPT and others that automate tasks and data analysis. Although they may help employees and enhance productivity, if IT teams are unaware of these apps being used, employees can unknowingly expose the organization to significant risks concerning data security, compliance and the company's reputation.

A NITTANY LION MINDSET: MANNERS MATTER

Soon after becoming the head football coach at Penn State for the 2026 season, Matt Campbell introduced a set of principles and expectations for his team. The Nittany Lion Code of Conduct is about more than just winning football games: it's about growth, respect and the program's legacy. In fact, what seems like a very simple set of standards can be beneficial for all of us, no matter who we are.

Nittany Lion Code of Conduct

I can always be heard saying PLEASE when asking for something.

When given something, I will always say THANK YOU.

Likewise, when someone says thank you, I will say YOU'RE WELCOME.

To politely interrupt, I will say EXCUSE ME.

I can always be heard saying YES SIR, NO SIR, or YES MA'AM, NO MA'AM to my parents, instructors, coaches, advisors, managers, trainers, etc.

Phrases such as: GOOD MORNING, BE SAFE, HOW ARE YOU and HAVE A GREAT DAY are all part of who I am.

I AM THE RESPECTFUL NITTANY LION!

Coach Campbell also introduced a tradition he held for years, dating back to his time at Toledo. Victory Day in State College was held in August. In the final days between preseason practices and the first game of the year, Campbell, his staff, and their players picked a day to invite children with disabilities and their families to be an honorary Nittany Lion for a night. They give the children the opportunity to come and get the Penn State experience: walk out of the tunnel and score a touchdown, things they might not have had a chance to do otherwise.

NETWORK FUN FACT

A single optical fiber is often thinner than a human hair, yet it can carry more information than a thick copper cable the size of your arm. Inside laser pulses of light represent your emails, videos, and calls.

